

Privacy Policy

As a beauty therapist I am committed to protecting and respecting your privacy.

This Policy explains when and why we collect personal information and it explains how I use it, the conditions under which I may disclose it to others and how I keep it secure.

I may change this Policy from time to time so please check this page occasionally to ensure that you're happy with any changes.

How do I collect information from you?

I collect personal information about you if you:

- Visit my website
- Book an appoint or buy a product or service from me
- Get in touch about an event I am hosting or promotion I am running.

I may collect this information in person, over the telephone, over email or through my website.

Depending on the treatment I may collect sensitive personal information such as medical information to help me treat any special needs. The information I collect will be very limited and will only be used help me assist with your required treatment.

Like many other websites, the Samantha Hamp website uses cookies. 'Cookies' are small pieces of information sent by an organisation to your computer and stored on your hard drive to allow that website to recognise you when you visit. They collect statistical data about your browsing actions and patterns and do not identify you as an individual. For example, we use cookies to store your country preference. This helps me to improve my website and deliver a better more personalised service. It is possible to switch off cookies by setting your browser preferences.

How I may use your information

If you book an appointment I will use your personal information to contact you about your appointment. I will from time to time use your personal information to contact you to provide you with updates and offers about my products and services through direct marketing (e.g. phone, email, text, post).

If for any reason you would not like to receive marketing emails from me then you can unsubscribe at any time through one of my emails or contact me on 07391 448 070 or email me at enquiries@samanthahamp.co.uk and I will remove you from my mailing list.

Sharing your information

I may share your information with my service providers to conduct my business effectively and efficiency. These include Shedul, which is my online appointment booking system and Mailchimp, my email service provider.

I will never sell or licence your information to a third party.

Storage and retention

Your personal information will be stored within my database, this information is stored on my online appointment booking system 'Shedul'.

I am required to retain client personal information for a period of time, after which time I will delete it securely in accordance with good industry practice. I also retain certain types of personal information (i) for our legitimate business purposes, for example, to defend ourselves against legal action and (ii) with your consent, for marketing purposes. We retain and delete information in-line with our Data Protection and Retention Policy, which is regularly reviewed and updated in-line with relevant regulations.

Your right to access your personal information

You have the right to request to update or remove inaccurate information about you. If you would like to know what information I hold about you or would like to take any other actions regarding your personal information you can contact me at:

Samantha Hamp
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Changes to my privacy notice

Any updates to this privacy notice will be posted on this page on my website. This privacy notice was last updated on 15 May 2018.